

As Of <= 06/30/2022

**Audit and Management Services**

**Owner:**  
Jackson,  
Cathy  
(AMS);  
McKee,  
Nancy  
**Department:**  
AMS

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	<b>Monitor Auditee Corrective Actions (AMS)</b>	Complete planned follow-up audits.	'22 FQ3		8%	13%	7	12	
	<b>Communicate Audit Results Timely (AMS)</b>	Issue Draft Report within 90 days of fieldwork completion (new)	'22 FQ3		90%	50%	78	50	
Financial	<b>Meet Budget Targets (Audit and Management Services)</b>	Expen: Total (Audit & Mgmt Svcs)	'22 FQ3		\$1,168K	\$1,321K	3746	3964	
		Revenue: Total (Audit & Mgmt Svcs)	'22 FQ3		\$0K	\$1,321K	0	3963	
		Positions: Full-Time Filled (AMS)	'22 FQ3		36	39	35	39	
	<b>Sound asset management and financial investment strategies (AMS)</b>	Net Audit Assessment	'22 FQ3		\$3,000	\$750,000	2528374	2250000	
		Audit Assessments Collected	'22 FQ3		\$301,975	\$375,000	322538	1125000	
		Audit Reports or Deliverables	'22 FQ3		20	10	40	30	
		Complete Risk Assessment Analysis and Develop Audit Plan	2021 FY		100%	100%	100	100	
Learning and Growth	<b>Staff Development and Certification (AMS)</b>	Audit Staff Professionally Certified	'22 FQ3		63%	55%	65	55	
		Hold Quarterly Staff Meetings	'22 FQ3		1	1	2	3	
		Complete Evaluations Within 30 Days After Due Date.	'22 FQ3		78%	90%	88	90	
		Maintain a High Training Satisfaction Rate.	2021 FY		100%	95%	100	95	
		Continuing education hours	2021 FY		40	40	40	40	

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